

Consumer Protection Contacts

State Consumer Protection Agency Contacts

Alabama

Alabama Commission on Higher Education

Address: 100 North Union Street

Montgomery, AL 36104-3758

Phone: 334.242.1998

<https://ache.edu/>

Alaska

Alaska Commission on Postsecondary Education

Address: PO Box 110505

Juneau, AK 99811-0505

Phone: 907.465.6741

<https://acpe.alaska.gov/ConsumerProtection>

Arizona

Arizona Attorney General

Address: 2005 N Central Ave

Phoenix, AZ 85004-2926

Phone: 602.542.5025

<https://www.azag.gov/consumer>

Arizona State Private Post Secondary

Address: 1740 W. Adams

Phoenix, AZ 85007

Phone: 602.542.5709

<https://ppse.az.gov/complaint>

Arkansas

Arkansas Division of Higher Education

Address: 101 E Capitol Ave., Suite 300

Little Rock, AR 72201

Phone: 501.371.2000

<http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form>

California

Bureau for Private Postsecondary Education

Address: 2535 Capitol Oaks Drive, Suite 400

Sacramento, CA 95833

Phone: 916.431.6959

http://www.bppe.ca.gov/about_us/contact.shtml

Colorado

Colorado Department of Higher Education

Address: 1560 Broadway, Suite 1600

Denver, CO 80202

Phone: 303.866.2723

<http://highered.colorado.gov/DHE/contact.html>

Connecticut

Connecticut Office of Higher Education

Address: 450 Columbus Boulevard, Suite 510

Hartford, CT 06103-1841

Phone: 860.947.1800

<https://ohe.ct.gov/>

Delaware

Delaware Department of Education, Higher Education Office

Address: 401 Federal Street, Suite 2

Dover, Delaware 19901

Phone: 302.735.4000

<https://delaware.gov/>

District of Columbia

Consumer Protection

Address: 1100 4th Street, SW

Washington, DC 20024

Phone: 202.442.4400

<https://dcra.dc.gov/consumer-protection>

Florida

Commission for Independent Education

Address: 325 W Gaines Street, Suite 1414

Tallahassee, FL 32399-0400

Phone: 850.245.3200

<https://www.fldoe.org/policy/cie/>

Georgia

Nonpublic Postsecondary Education Commission

Address: 2082 East Exchange Place, Suite 220

Tucker, GA 30084-5305

Phone: 770.414.3300

<https://gnpec.georgia.gov/student-complaints>

Guam

Consumer Protection Division

Phone: 671.475.3324

<http://www.oagguam.org/consumer-protection/>

Hawaii

Hawaii Post-Secondary Education Authorization Program

Address: HPEAP Department of Commerce and Consumer Affairs

P.O. Box 541

Honolulu, HI 96809

Phone: 808.587.3222

<http://cca.hawaii.gov/hpeap/>

Idaho

Idaho State Board of Education

Address: 650 West State St, 3rd floor

Boise, ID 83702

Phone: 208.334.2270

<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

Illinois

Illinois Board of Higher Education

Address: 1 North Old State Capitol Plaza, Suite 333

Springfield, IL 62701-1377

Phone: 217.782.2551

<http://www.ibhe.org/>

Indiana

Board for Proprietary Education

Address: Indiana Commission for Higher Education

101 West Ohio Street, Suite 300

Indianapolis, IN 46204-4206

Phone: 317.232.1033

<http://www.in.gov/che/2744.htm>

Iowa

Iowa College Student Aid Commission

Address: Attn: Carolyn Small

430 East Grand Ave., FL 3

Des Moines, IA 50309

Phone: 515.725.3400

<https://www.iowacollegeaid.gov/>

Kansas

Kansas Board of Regents

Address: Private Board of Regents

1000 SW Jackson Street, Suite 520

Topeka, KS 66612-1368

Phone: 785.430.4240

https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

Kentucky

Kentucky Council on Postsecondary Education

Address: Attn: Sarah Levy

Director of Postsecondary Licensing

024 Capital Center Drive, Suite 320

Frankfort, KY 40601

Phone: 502.573.1555

<http://cpe.ky.gov/ourwork/consumerprotection.html>

Louisiana

Louisiana Department of Justice, Consumer Protection Section

Address: P.O. Box 94005
Baton Rouge, LA 70804-9005
Phone: 800.351.4889
<https://www.ag.state.la.us/>

Board of Regents

1201 N. Third St., Suite 6-200
Baton Rouge, LA 70802
Phone: 225.342.7084
<https://www.laregents.edu/>

Maine

Maine Department of Education

Address: Maine DOE
23 State House Station
Augusta, ME 04333-0023
Phone: 207.624.6600
<https://www.maine.gov/doe/learning/highered/sara>

Maryland

Maryland Higher Education Commission

6 North Liberty Street
Baltimore, MD 21201
Phone: 410.767.3300
http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx

Maryland Attorney General

Consumer Protection Division
200 St. Paul St.
Baltimore, MD 21202

Phone: 410.528.8662 / 888.743.0823

Massachusetts

Massachusetts Board of Higher Education

Address: One Ashburton Place, Room 1401
Boston, MA 02108

Phone: 617.994.6950

<https://www.mass.edu/home.asp>

Michigan

Dept. of Licensing and Regulatory Affairs Corporations, Securities & Commercial Licensing

Address: Schools and Licensing

PO Box 30018

Lansing, MI 48909

Phone: 517.241.6806

<https://www.michigan.gov/lara/>

Minnesota

Minnesota Office of Higher Education

Address: 1450 Energy Park Drive, Suite 350

St. Paul, MN 55108-5227

Phone: 651.642.0567

<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

Mississippi

Mississippi Institutions of Higher Learning

Address: 3825 Ridgewood Road

Jackson, MS 39211

Phone: 601.432.6198

<http://www.mississippi.edu/mcca/>

Missouri

Missouri Department of Higher Education

Address: 205 Jefferson Street

P.O. Box 1469

Jefferson City, MO 65102-1469

Phone: 573.751.2361

<https://dhe.mo.gov/contactus.php>

Montana

Montana University System

Office of the Commissioner of Higher Education

Address: 560 N. Park Ave

PO Box 203201

Helena, MT 59620-3201

Phone: 406.449.9124

<https://doj.mt.gov/consumer/consumer-complaints/>

Nebraska

Nebraska's Coordinating Commission for Postsecondary Education

Address: 140 N. 8th Street

Suite 300

Lincoln, NE 68508

Phone: 402.471.2847

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Nevada

Commission of Postsecondary Education

Address: 8778 South Maryland Parkway Suite 115

Las Vegas, Nevada 89123

Phone: 702.486.7330

<https://nshe.nevada.edu/>

Office of the Attorney General

100 North Carson Street

Carson City, NV 89701

Telephone: 775.684.1100

http://ag.nv.gov/Complaints/File_Complaint/

New Hampshire

Department of Education- Division of Higher Education- Higher Education Commission

Address: 101 Pleasant Street

Concord, NH 03301

Phone: 603.271.0256

<https://www.education.nh.gov/>

New Jersey

Office of the Secretary of Higher Education

Address: 1 John Fitch Plaza,

10th Floor, PO Box 542,

Trenton, NJ 08625-0542

Phone: 609.292.4310

<http://www.state.nj.us/highereducation/>

New Mexico

New Mexico Higher Education Department

Address: 2044 Galisteo Street, Suite 4

Santa Fe, NM 87505-2100

Phone: 505.476.8400

<http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx>

New York

New York State Education Department, Office of College and University Evaluation

Address: 89 Washington Ave

Room 969 EBA

Albany, NY 12234

Phone: 518.474.2593

<http://www.highered.nysed.gov/ocue/contact.htm>

North Carolina

North Carolina Post-Secondary Education Complaints, University of North Carolina General Administration

Address: 910 Raleigh Road

Chapel Hill, NC 27515-2688

Phone: 919.962.4550

<https://www.northcarolina.edu/>

North Dakota

North Dakota University System

Address: 10th Floor, State Capital

600 East Boulevard Ave, Dept. 215

Bismarck, ND 58505-0230

Phone: 701.328.2960

<https://www.ndus.edu/system/state-authorization/>

Ohio

Ohio Board of Regents

Address: 25 South Front Street

Columbus, OH 43215

Phone: 614.466.6000

<https://highered.ohio.gov/students/current-college-students/student-complaints/student-complaints>

Oklahoma

Oklahoma State Regents for Higher Education

Address: 655 Research Parkway, Suite 200

Oklahoma City, OK 73104

Phone: 405.225.9100

<https://www.okhighered.org>

Oregon

Higher Education Coordinating Commission

Address: 255 Capitol Street NE, Third Floor

Salem, OR 97310

Phone: 503.947.5716

<https://www.oregon.gov/highered/about/Pages/complaints.aspx>

Pennsylvania

Pennsylvania Department of Education, College, and Career Education

Address: 333 Market Street

Harrisburg, PA 17126

Phone: 717.783.8228

<https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/default.aspx>

Puerto Rico

State and Local Consumer Agencies in Puerto Rico

Phone: 787.722.7555

<https://www.usa.gov/states/puerto-rico>

Rhode Island

RI Office of the Postsecondary Commissioner

Address: 560 Jefferson Blvd.

Warwick, Rhode Island 02886-1304

Phone: 401.736.1122

<https://www.riopc.edu/>

South Carolina

SC Commission on Higher Education

Address: 1122 Lady Street, Suite 300

Columbia, SC 29201

Phone: 803.737.2260

<https://www.che.sc.gov/>

South Dakota

Office of Attorney General

Division of Consumer Protection

Address: 1302 E Hwy 14 Suite 3

Pierre SD, 57501

Phone: 605.773.3215

<https://consumer.sd.gov/contact.aspx>

South Dakota Board of Regents

Address: 306 E. Capitol Ave., Suite 200

Pierre SD, 57501

Phone: 605.773.3455

<https://www.sdbor.edu/administrative-offices/academics/Pages/default.aspx>

Tennessee

Tennessee Higher Education Commission

Address: 404 James Robertson Parkway, Suite 1900

Nashville, TN 37243-0830

Phone: 615.741.3605

<https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization.html>

Texas

Texas Higher Education Coordinating Board, Academic Affairs and Research

Address: 210 West 7th Street
Austin, TX 78701-2982

Phone: 512.499.4200

<https://www.utsystem.edu/offices/academic-affairs>

U.S. Virgin Islands

State and Local Consumer Agencies in Puerto Rico

Phone: 340.773.2226

<https://dlca.vi.gov/>

Utah

Office of the Commissioner for Higher Education Utah System of Higher Education Board of Regents Building, The Gateway

Address: 60 S 400 W
Salt Lake City, Utah 84111

Phone: 801.321.7152

<https://ushe.edu/>

Vermont

Vermont Agency of Education

Address: 1 National Life Drive, Davis 5
Montpelier, VT 05620-2501

Phone: 802.828.1130

<https://education.vermont.gov/>

Virginia

State Council of Higher Education for Virginia

Address: 101 N. 14th St., 10th FL

James Monroe Building

Richmond, VA 23219

Phone: 804.225.2600

<https://www.schev.edu/institutions/institutional-compliance-certification>

Washington

Washington Student Achievement Council

Address: 917 Lakeridge Way SW

Olympia, WA 98502

Phone: 360.753.7800

<http://www.wsac.wa.gov/protecting-education-consumers>

West Virginia

West Virginia Higher Education Policy Commission

Address: 1018 Kanawha Boulevard, East – Suite 700

Charleston, WV 25301

Phone: 304.558.2101

<http://www.wvctcs.org/>

Wisconsin

Wisconsin Educational Approval Program – Department of Safety and Professional Services

Address: 4822 Madison Yards Way

Madison, WI 53703

Phone: 608.266.2122 or 877.617.1565

<https://dsps.wi.gov/Pages/Programs/EducationalApproval/Default.aspx>

Wyoming

Wyoming Department of Education

Address: 122 W. 25th Street, Suite E200

Cheyenne, WY 82002-0050

Phone: 307.777.7675

<https://edu.wyoming.gov/>